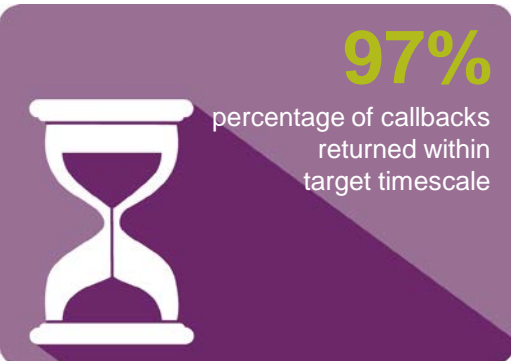
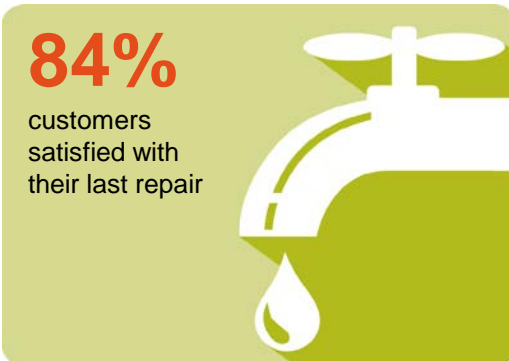
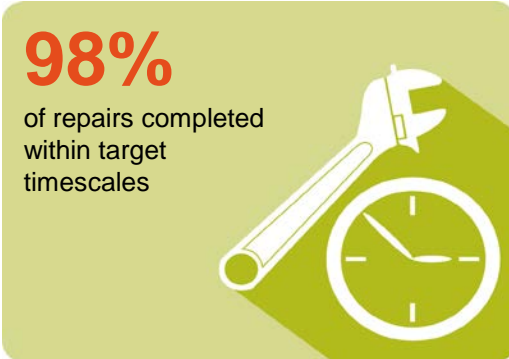


Customer service



Almost all targets have been met for each of the categories above.

Your home



All targets have been met for each of the categories above.

Moving in



Days taken to re-let a property is above the target of 22 days. A number of properties required major works and there were also multiple offers on some properties resulting in long re-let days.

Local communities



All targets have been met for each of the categories above as appropriate.